

FCHC Medical Care, LLC

West Ohio Orthopedics and Rehab

Financial Assistance Policy – Plain Language Summary

The FCHC Medical Care, LLC financial assistance policy exists to provide eligible patients partially or fully discounted emergency or medically necessary medical care. Patients seeking financial assistance must complete an application for financial assistance which is summarized below.

Eligible Patients/Services:

The following is a brief description of eligible patients and services. Eligible services will include all emergency and medically necessary services provided by the FCHC Medical Care, LLC . Eligible patients include all patients who submit a financial assistance application who are determined to be eligible for financial assistance.

How to Apply:

Financial Assistance Applications are available at the following locations:

- Emergency Department
- All Other Registration Locations
- Cashiers Office located at 725 S Shoop Ave, Wauseon, OH 43567
- Contact Financial Counseling at 419-330-2669 option 7
- Download a copy via our website at www.westohioorthopedics.org

In addition, if you provide your mailing address to a Financial Counselor, we will mail you a copy of our Financial Assistance Policy and Application Form free of charge.

Determination of Eligibility:

Patients are eligible for financial assistance through the FCHC Medical Care, LLC based on their income level and family size as it relates to the Federal Poverty Levels. Patients with family income of 400% or less than the Federal Poverty level, based on family size, may be eligible for discounts up to 100% of the cost of their eligible services. Eligible patients will not be charged more for emergency or other medically necessary services than Amounts Generally Billed (AGB) than those patients that have Medicare or another private insurance

Availability of Financial Assistance Policy

Copies of the Financial Assistance Policy is available all locations listed above free of charge. Also, Spanish versions of both the Financial Assistance application and policy are available.